



# Certificate

of

## COVID-19 Awareness and Protocol Compliance

Awarded to

### Jock Safari Lodge

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By Mistral Safari Medical Services (Pty) Ltd

Date: 18 August 2020

Signature: \_\_\_\_\_

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Co. Reg. Number: 2020/056854/07

This certificate confirms the following protocols and procedures are in place for this property:



**Bespoke standard operating procedures (SOP):** in line with best practices from NICD, WHO, CDC and TBCSA specific to this property (created after onsite inspections and consultations with staff and management)



**Staff Training:** ongoing onsite and multimedia training to educate staff on all requisite matters related to COVID-19 from spread to early detection, hand washing, mask use, safety protocols and safe use of personal protective equipment



**Procedural awareness:** Informational posters covering all aspects of staff training and SOP compliance to maintain awareness and reiterate training on personal protective equipment as well as area risk level demarcation & associated protocols



**COVID-19 Screening:** daily screening of staff and guests with 24hr real time risk flagging and referral to a Medical Doctor



**Remotely Accessible Medical Consultations:** a 24hr tele-health service for acute medical emergencies and advice for both guests and staff