

Jock Safari Lodge is perfectly positioned in the southern area of the Kruger National Park, resting at the confluence of the Mitomeni and Biyamiti rivers. This 6,000ha exclusive concession is situated halfway between Skukuza and the Malelane Gate. The legendary wildlife experiences are enhanced by the exclusive dry riverbed traversing that only Jock guests can enjoy in renowned Big Five territory.

Guests have a choice between two luxury lodges - each lodge has been designed in harmony with their surroundings showcasing their individual essence and style. A place where guests can experience nature in sublime comfort. Each lodge operates independently, with a full staff complement including a dedicated management team, chef brigade, hosts and experienced field guides.

Standard Rates, Terms & Conditions

Fitzpatrick's at Jock Rates

Accommodating a group of up to six adults on an exclusive-use basis, Fitzpatrick's at Jock is stylishly appointed to offer the ultimate private villa experience in the heart of the Kruger National Park.

<u>Fitzpatrick's at Jock Rates</u>		
	(Rack) Consumer	
	Villa Rate up to 6 pax	Child Supplement 6- 11yrs
LOW SEASON 01 May 2024 - 31 July 2024	ZAR 57 955	ZAR 5 795
HIGH SEASON 01 August 2024 - 30 November 2024	ZAR 65 210	ZAR 6 525
LOW SEASON 01 December 2024 - 14 December 2024	ZAR 57 955	ZAR 5 795
PEAK SEASON 15 December 2024 – 31 March 2025	ZAR 73 325	ZAR 7 330
HIGH SEASON 01 April 2025 - 30 April 2025	ZAR 65 210	ZAR 6 525

Rates

- Villa Rates are quoted and invoiced in South African Rand (ZAR), inclusive of 2 daily game drives, guided wilderness walks, all meals, a selection of house beverages, game drives beverages and snacks, kids Eco-Explorers programme, 15% VAT and Tourism levy for up to 6 persons.
 - The rates exclude the Kruger National Park conservation levy (which is charged as a once off fee at the South African nationals' rate irrespective of guests nationality), premium beverages, discretionary gratuities and all items of a personal nature, which must be settled directly prior to departure.
- Fitzpatrick's at Jock can accommodate a maximum of 6 adults (2 x adults per bedroom) and an additional 4 children between the ages of 0- 11 years by means of additional bunk beds.
 - Additional children exceeding the 6 persons inclusion will incur the child supplementary rate as specified above.
 - Additional children between the age of 0- 5 years exceeding the 6 persons inclusion are welcomed on a complimentary basis.
- The Villa Rate is the minimum rate applied to secure the lodge, no discounts or refunds will be given should the lodge be occupied by less than six (6) persons.
- All rates are subject to change without prior notice.
- All rates exclude specialist meals (i.e., certified outsourced Halaal and Kosher meals)
- We recommend a minimum stay of two nights throughout the year. A minimum 2-night stay restriction is applicable over the Festive Season (15 December 2024 – 12 January 2025).
- Contracted rates:
 - **Only RACK rates are allowed to be published via any and all mediums.**
 - All rates listed as "Nett" are confidential and subject to providing the source/origin of bookings as well as the origin of guests at the time of booking.

Children’s Policy Applicable to Fitzpatrick’s at Jock

- This policy applies to all persons from 0 up to and including 11 years old.
- Persons under the age of 13 years are not permitted on any walking safaris.
- Children staying at Fitzpatrick’s at Jock:
 - Children from 0 up to and including 5 years are permitted at Fitzpatrick’s at Jock **ONLY**.
 - Additional beds can accommodate a maximum of one child each OR two children per bunk bed (11 years or younger)
 - Cots can accommodate a maximum of one child per cot.
 - Complimentary child minding is offered during game drive hours, additional child minding can be secured at an additional cost outside of these times.
 - Additional children from 0 up to and including 5 years old:
 - are accommodated on a complimentary basis when sharing a room with adults – dependent on the availability of cots and/or additional bed.
 - are permitted on game drives conducted within the Jock Safari Lodge Concession only.
 - Additional children from 6 up to and including 11 years old:
 - are accommodated at the child supplementary rate when sharing a room with adults – dependent on the availability of rooms with an additional bed.
 - are permitted on game drives.
- Persons 12 years and older are considered adults.

Main Jock Rates

This authentic lodge offers 12 timeless and elegant suites, set on the banks of the seasonal Biyamiti riverbed. Paying homage to its rich history and heritage - with the addition of modern comforts expected by today’s discerning traveler.

<u>Main Jock Rates</u>		
	(Rack) Consumer	
	Adult Sharing	Single Adult
LOW SEASON 01 May 2024 - 31 July 2024	ZAR 11 595	ZAR 15 070
HIGH SEASON 01 August 2024 - 30 November 2024	ZAR 13 040	ZAR 16 955
LOW SEASON 01 December 2024 - 14 December 2024	ZAR 11 595	ZAR 15 070
PEAK SEASON 15 December 2024 – 31 March 2025	ZAR 14 665	ZAR 19 330
HIGH SEASON 01 April 2025 - 30 April 2025	ZAR 13 040	ZAR 16 955

Rates

- Rates are quoted and invoiced in South African Rand (ZAR) per person per night, inclusive of 2 daily game drives, guided wilderness walks, all meals, a selection of house beverages, game drives beverages and snacks, 15% VAT and Tourism levy.
 - The rates exclude the Kruger National Park conservation levy (which is charged as a once off fee at the South African Resident rate irrespective of the guests nationality), premium beverages, discretionary gratuities and all items of a personal nature, which must be settled directly prior to departure.
- Main Jock can only accommodate a maximum of two (2) adults per room.
- All rates are subject to change without prior notice.
- All rates exclude specialist meals (i.e., certified outsourced Halaal and Kosher meals)
- We recommend a minimum stay of two nights throughout the year. A minimum 2-night stay restriction is applicable over the Festive Season (15 December 2024 – 12 January 2025).

- Children staying at Main Jock:
Main Jock accommodates families with children from 6 years and older on the following basis:
 - Applicable adult rate(s) will apply to children of all ages.
 - A private vehicle is reserved for the sole use of the family, the daily surcharge of R 8 500 per day for private vehicle use.
 - Additional beds can accommodate a maximum of one child each OR two children per bunk bed (11 years or younger)
 Persons under the age of 13 years are not permitted on any walking safaris.
- Contracted rates:
 - **Only RACK rates are allowed to be published via any and all mediums.**
 - All rates listed as “Nett” are confidential and subject to providing the source/origin of bookings as well as the origin of guests at the time of booking.

Value Adding Offers

- The below offers are available on the above-mentioned rates.
- All offers are subject to availability at the time of booking and may be withdrawn at any time.

Offer	Details	Validity	Terms and Conditions
Long Stay Discount	Receive 10% discount when booking 3 consecutive nights at any luxury lodge	01 April 2024 - 31 July 2024 01 – 30 April 2025 [EXCLUDING: Easter Weekend]	The Long Stay Discount is not combinable with any other promotion in the marketplace.
Sole Use Offer	Book sole use (all rooms) of Main Jock for 2 nights and receive 1 room free of charge.	01 April 2024 - 31 July 2024 01 – 30 April 2025 [EXCLUDING: Easter Weekend]	The Sole Use Offer is not combinable with any other promotion in the marketplace. This offer is not applicable to Fitzpatrick’s at Jock.
Honeymoon or Anniversary offer	Receive a complimentary bottle of bubbly, welcome platter, romantic turn down and exclusive sleep out option when booking your honeymoon or anniversary with Jock Safari Lodge	All Year	No restrictions apply.

Travel Information

Kruger Park Entrance:

- Please note that all adults 18 years and older are required to produce a valid passport or South African Identity Document upon entry to the KNP. A once-off fee is payable in cash upon entering the Kruger National Park, this fee is charged as a once off fee at the South African Resident rate, regardless of the guests nationality as a benefit for staying at a private concession. Please ensure to have your accommodation confirmation at hand to ensure entry at the correct price. This fee is subject to change without prior notice and can therefore be obtained upon request from your Safari Expert.

Insurance

- We highly recommend that comprehensive travel insurance is taken out, including but not limited to cover protecting against any COVID related instances.

Special Catering/ Outsourced Meals

- Please note that the outsourcing of any certified meals (i.e., Kosher or Halaal) will incur an additional surcharge per person per day.

Transfers / Gate Times

- Transfers to and from the concession can be arranged with reservations on request at an additional cost.
- Terms and Conditions relating to road transfers apply and are available on request/as addendum to this document.
- All road transfers are handled by accredited car hire and charter companies.
- Transfers to and from Skukuza Airport can be arranged with reservations on request at an additional cost. Transfers between Jock Safari Lodge and Skukuza are done by Jock Safari Lodge in an open game viewing vehicle.
- All transfers must be arranged prior to arrival.
- Self-drive and road transfers from Kruger Mpumalanga Airport (KMIA/MQP) are subject to Kruger National Park gate times.
 - The Kruger National park prohibits the use of roads within the park once the gates are closed therefore guests need to be at their destination and transfer companies must be outside the park by the time the gates close.
 - Jock Safari Lodge is approximately one (1) hour from the Malelane Gate and therefore we recommend that flights to / from Kruger Mpumalanga International Airport (KMIA/MQP) are booked to:
 - arrive at KMIA/MQP no later than 14h30 on day of arrival.
 - depart from KMIA/MQP no earlier than 10h00 on day of departure.
 - No alternative arrangements can be made.

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
OPEN	05:30	05:30	05:30	06:00	06:00	06:00	06:00	06:00	06:00	05:30	05:30	05:30
CLOSE	18:30	18:30	18:00	18:00	17:30	17:30	17:30	18:00	18:00	18:00	18:30	18:30

Minimum Stay

Festive Season (15 December 2024 – 12 January 2025)

- A minimum of a two-night stay will be applied to all bookings over the festive period.
- Any remaining available inventory will become available for sale 90 days' prior for one-night reservations.

Direct Clients – Payment Terms

- Full pre-payment is required 60 days prior to arrival.
- Full pre-payment will be required at the time of booking for reservations made within 60 days of arrival.
- Jock Safari Lodge reserves the right to release bookings, should payment not be received by the requested date.
- All bank charges are for the account of the client and will not be paid by Jock Safari Lodge.

Cancellations

General Terms (01 August 2024 – 30 November 2024 | 15 December 2024 - 30 April 2025)

- Only written cancellations will be accepted; please ensure you receive an acknowledgment of cancellation from reservations.
- A fee of 50% of the booking value will be charged if cancellation is less than 60 days prior to arrival.
- A fee of 100% of the booking value will be charged if cancellation is less than 30 days prior to arrival.
- All reservations must be cancelled through/ via the original booking channel; failure to do so will result in full payment being required.

Low Season Terms (01 May 2024- 31 July 2024 | 1- 14 December 2024)

- Only written cancellations will be accepted; please ensure you receive an acknowledgment of cancellation from reservations.
- A fee of 25% of the booking value will be charged if cancellation is less than 60 - 31 days prior to arrival.
- A fee of 50% of the booking value will be charged if cancellation is less than 30- 15 days prior to arrival.
- A fee of 100% of the booking value will be charged if cancellation is less than 14 days prior to arrival.
- All reservations must be cancelled through/ via the original booking channel; failure to do so will result in full payment being required.

FIT Groups, Set Departure Tours, Set Departure Itineraries and Tour Series Deposit, Payment and Cancellation

- Policy applies to bookings of eight (8) or more people.
- A minimum stay of two nights applies throughout the year.
- A 10% non-refundable deposit will be requested at the time of booking in order to secure rooms.
- A 50% non-refundable deposit is payable **90** days prior to arrival.
- A 100% non-refundable deposit is payable **60** days prior to arrival.
- All rooming lists are required 30 days prior to arrival.

The following terms and conditions must be agreed and adhered to in order to hold rooms for FIT Groups, Set Departure Tours, Set Departure Itineraries and Tour Series:

General:

Jock Safari Lodge may request room(s) back at any point should it receive a confirmed booking for the same dates. The agent must release the room(s) back to Jock Safari Lodge if it has not been sold at that point. A 10% non-refundable deposit will be required immediately for room(s) should the agent not wish to release the room(s) back to Jock Safari Lodge.

Cancellations:

- The cancellation policy is applied in the event of a reduction in rooms. Should one person in a sharing room cancel, the room rate will then revert to a single occupancy and single occupancy supplement will be applicable to the guest.
- For all cancellations within four months [120 days] of arrival, a fee of 10% of total value per room cancelled will be charged.
- For all cancellations within three months [90 days] of arrival, a fee of 50% of total value per room cancelled will be charged.
- For all cancellations within two months [60 days] of arrival, a fee of 100% of total value per room cancelled will be charged.

Payment:

- 10% non- refundable deposit may be requested at any time during the booking process should Jock Safari Lodge receive a confirmed booking for the same dates. This will allow us to hold rooms in advance and decline any and all other business we get for the same dates.
- 50% of total group value must be settled three months [90 days] prior to arrival.
- The balance, i.e. full pre-payment, of total group value must be settled two months [60 days] prior to arrival.

PLEASE BE ADVISED THE ABOVE TERMS MAY NOT BE CEDED NOR ARE THEY NEGOTIABLE.

What to advise prior to arrival

- Where does the reservation originate from?
- How will guests arrive and depart?
- What time will guests arrive and depart?
- Do guests have any special occasion to celebrate?
- Do guests have any special dietary or other requirements?
- Contact number and email where guests can be contacted prior to arrival

Bookings / More Information

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